



CRA My Account for Individuals

My Account is a secure portal that allows you to view your personal income tax and benefit information and manage your tax affairs online. My Account allows you to track your refund, view or change your return, check your benefit and credit payments, view your RRSP limit, set up direct deposit, receive email notifications, and so much more. My Account is:

- **Convenient** – It is available 21 hours a day, 7 days a week (closed from 3 am – 6 am daily)
- **Easy to use** – After registering, simply log in with your CRA user ID and password.
- **Fast** – Information is up-to-the-minute, and transactions are processed immediately.
- **Secure** – The CRA user ID and password are just part of the security. Multi-factor authentication for all users has now been added.

To make your account more secure, email addresses in My Account are now required as of February 7th, 2022. This will help protect online accounts from fraudulent activity.

Setting up My Account for Individuals

<https://www.canada.ca/en/revenue-agency/services/e-services/e-services-individuals/account-individuals.html>

Option 1 – Using one of our Sign-In Partners

Register with the same sign-in information you use for other online services (for example, online banking).

Option 2 – Using a CRA user ID and password

Register by inputting your Social Insurance Number.

To register you will need:

- your social insurance number.
- your date of birth.
- your current postal code
- an amount you entered on your income tax and benefit return, so have your return on hand (the line requested will vary and it could be from the current tax year or the previous one).
- CRA will then mail you a pin number. (You will have limited access to My Account until you receive this pin number)
- next step is to create a username ie. WestJulie and password ie. Taxes2020\$
- final step is to answer the security questions.
- PLEASE WRITE DOWN YOUR ANSWERS BELOW AND KEEP THIS CARD FOR YOUR REFERENCE.
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